



HIGH-TECH LUBRICANTS AP PTE LTD

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To Whom It May Concern,

This letter is in response to the query on the Taiwan defence text "非銷售台灣地區使用產品" found in the back label of certain products sold in Taiwan.

Since 2004, our products sold in Taiwan come with dedicated Taiwanese back labels. To curb incidents of unauthorized imports of our products into Taiwan, we have printed the Taiwan defence text on all our other product back labels. Recently we have stopped producing dedicated back labels and have removed the Taiwan defence text from all labels in a bid to streamline our operations. During this transition period while we deplete the existing inventory, it is inevitable that some of our products containing this defence text are shipped to Taiwan. We have authorized our appointed distributor, C/ Yi International Corporation, to mask the text to avoid confusion in the Taiwan market.

We hope this clarifies the situation. In the meantime please do not hesitate to contact us should you need any further clarification.

Yours sincerely,

Rudy Wee
Product Manager